## **3 Bottle Curated Club**

### Membership

All members must be 21 years of age or older.

All members are responsible for providing up-to-date information to Alexander Vineyards either in person or to their online account. All updates must be made 15 days prior to wine club allocations being processed.

All communication from Alexander Vineyards to Wine Club members will be sent to the email address provided on your account. Wine Club members are responsible for reading and responding to emails if necessary.

A 48-hour notice is required for cancellation of ticketed events or the full ticketed amount will be charged to the card on file. This includes pre-paid reservations for tastings and all wine club exclusive events.

A minimum purchase of 12 bottles must be made before cancelling your current membership. If a membership is cancelled early, the card on file will be charged the balance of all discounts received as a benefit of club membership. Membership cancellation must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

Memberships can be put on hold for up to two allocations. All benefits will be suspended during that time. Membership suspension must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

## Billing

Alexander Vineyards will automatically charge the credit card on file for any shipments made online or in person. Members are responsible for informing Alexander Vineyards to charge a different card.

Wine is not considered purchased until the transaction is approved. If the card is declined and the member has not updated their account, Alexander Vineyards cannot promise the member will receive their selected wine.

#### Shipping

Adult signature by someone 21 years or over is required upon delivery. Business addresses are strongly recommended for delivery.

If any wines are flawed or damaged during shipment not due to negligence in receipt, please contact <u>wineclub@alexandervineyards.com</u> immediately for replacement options. We ask you to inspect all wine deliveries within a timely manner of receiving your package.

Members are financially responsible for all failed delivery attempts (signature requirement or incorrect address) unless the carrier is liable due to negligence.

Should any shipments be undeliverable and Alexander Vineyards cannot get in contact with a member, that member will be subject to a restocking fee of up to 20% of their purchase.

# **6 Bottle Choice Club**

### Membership

All members must be 21 years of age or older.

All members are responsible for providing up-to-date information to Alexander Vineyards either in person or to their online account. All updates must be made 15 days prior to wine club allocations being processed.

All communication from Alexander Vineyards to Wine Club members will be sent to the email address provided on your account. Wine Club members are responsible for reading and responding to emails if necessary.

A 48-hour notice is required for cancellation of ticketed events or the full ticketed amount will be charged to the card on file. This includes pre-paid reservations for tastings and all wine club exclusive events.

A minimum purchase of 24 bottles must be made before cancelling your current membership. If a membership is cancelled early, the card on file will be charged the balance of all discounts received as a benefit of club membership. Membership cancellation must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

Memberships can be put on hold for up to two allocations. All benefits will be suspended during that time. Membership suspension must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

## Billing

Alexander Vineyards will automatically charge the credit card on file for any shipments made online or in person. Members are responsible for informing Alexander Vineyards to charge a different card.

Wine is not considered purchased until the transaction is approved. If the card is declined and the member has not updated their account, Alexander Vineyards cannot promise the member will receive their selected wine.

#### Shipping

Adult signature by someone 21 years or over is required upon delivery. Business addresses are strongly recommended for delivery.

If any wines are flawed or damaged during shipment not due to negligence in receipt, please contact <u>wineclub@alexandervineyards.com</u> immediately for replacement options. We ask you to inspect all wine deliveries within a timely manner of receiving your package.

Members are financially responsible for all failed delivery attempts (signature requirement or incorrect address) unless the carrier is liable due to negligence.

Should any shipments be undeliverable and Alexander Vineyards cannot get in contact with a member, that member will be subject to a restocking fee up to 20% of their purchase.

# **12 Bottle Collectors Club**

#### Membership

All members must be 21 years of age or older.

All members are responsible for providing up-to-date information to Alexander Vineyards either in person or to their online account. All updates must be made 15 days prior to wine club allocations being processed.

All communication from Alexander Vineyards to Wine Club members will be sent to the email address provided on your account. Wine Club members are responsible for reading and responding to emails if necessary.

A 48-hour notice is required for cancellation of ticketed events or the full ticketed amount will be charged to the card on file. This includes pre-paid reservations for tastings and all wine club exclusive events.

A minimum purchase of 48 bottles must be made before cancelling your current membership. If a membership is cancelled early, the card on file will be charged the balance of all discounts received as a benefit of club membership. Membership cancellation must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

Memberships can be put on hold for up to two allocations. All benefits will be suspended during that time. Membership suspension must be provided in writing to <u>wineclub@alexandervineyards.com</u>.

## Billing

Alexander Vineyards will automatically charge the credit card on file for any shipments made online or in person. Members are responsible for informing Alexander Vineyards to charge a different card.

Wine is not considered purchased until the transaction is approved. If the card is denied and the member has not updated their account,

Alexander Vineyards cannot promise the member will receive their selected wine.

#### Shipping

Adult signature by someone 21 years or over is required upon delivery. Business addresses are strongly recommended for delivery.

If any wines are flawed or damaged during shipment not due to negligence in receipt, please contact <u>wineclub@alexandervineyards.com</u> immediately for replacement options. We ask you to inspect all wine deliveries within a timely manner of receiving your package.

Members are financially responsible for all failed delivery attempts (signature requirement or incorrect address) unless the carrier is liable due to negligence.

Should any shipments be undeliverable and Alexander Vineyards cannot get in contact with a member, that member will be subject to restocking fee up to 20% of their purchase.